

## **FRAUD / SCAM ALERT**

**PLEASE** be alert that there are people posing as FEM employees/representatives offering to assist with fast tracking FEM claims for a fee. FEM employees and/or representatives will never ask you for money in order to assist you with processing your claim.

Should anyone demand money from you claiming to assist with fast tracking your claim with FEM, please immediately report this to the nearest police station (South African Police Services) and the below anonymous tip-off contact details:

**Toll Free: 0801 516 173**

Email address: [femcomplaints@ethics-line.com](mailto:femcomplaints@ethics-line.com)

Website: [www.tip-offs.com](http://www.tip-offs.com)

Free fax: 0800 0077 88

Free post: KZN 138, Umhlanga Rocks, 4320

If you require an update on your pending claim or have a query on your pension or finalised claim, please contact us directly on **011 359 4300** or request a call back on <https://www.fem.co.za/contact-us/>